

Dialup Internet Application Form

Applicant Details

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Title	First Name	Surname		
Company Name				
Address (Po Box not accepted)			Suburb	State
Your Dealer			ID/Drivers License	Date of Birth
Phone Number - Home		Phone Number - Work		Fax Number
Username (8 characters Max. Will be your email address)		Username Option 2 (If first username is unavailable)		Password (8 to 16 characters)

Dialup Internet Package Details




Email SPAM and VIRUS Filter Included at no charge

Plan	Connection Fee	Monthly Charge	Details	Please Tick
Hourly	\$22	\$6 + \$2.20 p/h	1 email, 10mb web space, 3 free hours	<input type="checkbox"/>
Monthly - 10	\$22	\$11	1 email, 10mb web space, 100mb data, credit card only*	<input type="checkbox"/>
Monthly - 20	\$22	\$20	1 email, 10mb web space, 500mb data, credit card only*	<input type="checkbox"/>
Monthly - 25	\$22	\$25	1 email, 10mb web space, 500mb data** unlimited time 4 hourly blocks	<input type="checkbox"/>
Monthly - 33	\$22	\$33	2 email, 10mb web space, 5 GB data, unlimited time 10 hourly blocks	<input type="checkbox"/>
Email Only	\$22	\$2.20	1 email address ***	<input type="checkbox"/>

Conditions

- * Must have a valid Credit Card and be willing to have the monthly fee auto deducted one month in advance.
- ** Pay 3 months in advance and in 3 monthly intervals of \$75 and receive **5 GB** of data transfer per month! You pay the same amount as the standard account and receive 5GB of data!
- *** Email account only, there is no dial-in access associated with this account.

Payment Method – Credit Card Only

<p>By signing this authorization for payment –</p> <p>I acknowledge the receipt of and agree to abide by the CONDITIONS OF USE and the UNACCEPTABLE USAGE POLICY. Please visit www.hot.net.au/pages/conditions1.html</p> <p>I hereby authorize Harbour Of Technology to debit my credit card with the amount of subscription fees and additional charges every period unless advised by me in writing.</p>	<input type="checkbox"/> Visa		Name on Card
	<input type="checkbox"/> MasterCard		Name of Applicant
	<input type="checkbox"/> Bankcard		Card Number
			Expiry Date
			Verification Number
			Signature

Signature

I/We have read and understood the terms and conditions on the following pages and agree to abide by them. I/We also verify being over the age of 18

Signature	Print Name	Date
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Harbour of Technology Conditions of Use

1. Definitions

Where used in these conditions, the following words shall have the following respective meanings unless the context otherwise requires:

- ◆ "Application Fee" means the registration fee (if any) payable by the Customer to the Company or such amount as may be specified in the Company's Schedule of Charges from time to time.
- ◆ "Application Form" means the Company's standard form of application for provision of the Service.
- ◆ "Company" means HARBOUR OF TECHNOLOGY PTY LTD ACN 088865 234.
- ◆ "Contract" means the contract between the Company and the Customer comprised of the Application Form and these conditions.
- ◆ "Customer" means the applicant specified in the Application Form.
- ◆ "Service" means access via the Customer's computer(s) to the Company's network including computer communications facilities, computer resources and disk storage.
- ◆ "Service Fees" means the service fees payable by the Customer for the Service as published by the Company in its Schedule of Charges from time to time.

2. Scope of Contract

Subject to the due compliance by the Customer of its obligations under the Contract, the Company shall supply the Service to the Customer at such time and by such means as the Company from time to time deems appropriate.

3. Term of Contract

- 3.1 The Contract shall commence on the earlier of acceptance by the Company of the Customer's Application Form and the date upon which the Customer first uses the Services.
- 3.2 The Customer may terminate the Contract at any time by giving fourteen (14) days written notice to the Company.
- 3.3 If the Contract is terminated by the Customer pursuant to Clause 3.2, the Company shall be entitled to retain any monies paid.
- 3.4 To cancel an account (thereby terminating this contract) the Customer must contact HOTNET via e-mail, phone, fax or postal mail with your username, your full name, address, and contact phone numbers. Failure to respond to invoices will not terminate the Customer's account automatically. The account is automatically renewed when the Customer prepaid period expires- its cancellation must be specifically requested.

4. Use of Service

- 4.1 The Customer shall not use the Service or permit the same to be used by any other person or entity for any illegal purpose.
- 4.2 The Customer shall not use the Service or permit the same to be used by any other person or entity for sending to any person, or receipt by any person including the Customer of, any communication which is:
 - (a) offensive; or
 - (b) abusive; or
 - (c) obscene; or
 - (d) indecent; or
 - (e) menacing,
 or which causes or is intended to cause annoyance, inconvenience or anxiety to any person.

4.3 It is the Customer's responsibility to ensure that any computer(s) used for access to the Service are appropriately licensed for any software used in such access.

4.4 The Customer shall comply with all laws relating to the use of the Service.

4.5 The Customer shall indemnify and keep indemnified the Company against all costs and liability incurred as a result of any breach by the Customer of the obligations of the Customer under the Contract.

4.6 The Customer must be at least eighteen (18) years of age. A minor's parent or legal guardian may authorise the minor's use of the account, but must assume all liabilities resulting from the minor's use of the Company's services.

5. Third Party Providers

5.1 The Customer acknowledges and agrees with the Company that third party providers of information may impose additional terms and conditions regarding the provision and/or use of their information and/or services and that such terms and conditions may limit or purport to limit such third parties from liability regarding the information and/or services provided by them.

6. Access

6.1 The Customer must at all times comply with verbal, written or electronic (including electronic mail and web page) instructions given by the Company from time to time in respect of access to the Service.

7. Service Charges

7.1 A Schedule of Charges for subscription to and use of the Service is published by the Company from time to time.

7.2 The Customer acknowledges and agrees with the Company that the charges for subscription to and use of the Service are subject to variation upon the Company giving not less than seven (7) days' notice.

7.3 The Customer shall pay the Application Fee (if any) to the Company upon the earlier of submission of the Application Form and when the Customer first uses the Service.

7.4 The Customer shall pay the Service Fees to the Company within seven (7) days after the date of the relevant invoice by the Company. Unpaid accounts may be locked (services temporarily stopped) after seven (7) days with a \$5 unlocking fee applying to return accounts to a functional state.

7.5 The Customer shall pay to the Company interest calculated at the rate of twelve per centum (12%) per annum on any monies (including unpaid interest) not paid on or before the due date for payment. Interest is payable on demand.

7.6 Insofar as it is lawful, neither the Application Fee (if any) nor any part of the Service Fees which may be paid in advance is refundable in any circumstances.

7.7 Any charge incurred by the Company relating to rejection by a bank or other financial institution of a customer's payment to the Company will be passed on to and shall be payable by the Customer.

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7.8 In addition to any other payment required by this agreement, the Customer shall pay to the Company, from the date when the Company becomes liable for goods and services tax, value added or similar tax with respect to the services or facilities provided by the Company to the Customer under this agreement or any renewal or extension of this contract, and/or (as the case may be) keep the Company indemnified against, the amount of any goods or services tax, value added or similar tax which may be paid or payable by the Company, or chargeable to the Company on any charge, subscription, outgoing or other sum or amount payable by the Customer.

8. Confidentiality

8.1 The Customer acknowledges the confidential nature of the Company's intellectual & industrial property rights in respect of the Service.

8.2 The Customer shall not, without the Company's prior written consent, copy or cause to be copied or disclose any details of the Company's confidential, intellectual or industrial property rights in respect of the Service.

8.3 The Customer shall not disclose its password(s) to any third party.

8.4 The Customer's obligations under this Clause 8 shall survive termination of the Contract.

9. Liability of the Service Provider

9.1 The Company shall use all reasonable care in provision of the Service, however, except as expressly provided to the contrary in the Contract, all terms, conditions, warranties, undertakings, inducements or representations whether express, implied, statutory or otherwise relating in any way to the provision of the Service or to the Contract, are excluded. Without limiting the generality of the foregoing, the Company shall not be under any liability to the Customer in respect of any loss or damage (including consequential loss or damage) howsoever caused, which may be suffered or incurred or which may arise directly or indirectly in respect of the equipment or the failure or omission on the part of the Company to comply with its obligations under the Contract.

9.2 Where any Act of Parliament implies to the Contract any term, condition or warranty (and that Act avoids or prohibits provisions in a contract excluding or modifying the application of, or exercise of, or liability under such term) that term, condition or warranty shall be deemed to be included in the Contract. However, the liability of the Company for any breach of such term, condition or warranty shall be limited, at the option of the Company, to any one or more of the following:

- (a) if the breach related to goods:
 - (i) the replacement of the goods, or the supply of equivalent goods or payment of the cost of replacing the goods or of acquiring equivalent goods; or
 - (ii) the repair of such goods or payment of the cost of having the goods repaired;
- (b) if the breach relates to services:
 - (i) the supplying of the services again; or
 - (ii) the payment of the cost of having the services supplied again.

Connection Settings for Microsoft Windows 98 and 98se

Step One: Setup Windows 98 Internet Connections to Dial HOTNET

1. In Windows 95/98 open My Computer by double clicking on the My Computer icon on the Desktop.
2. Double click Dial Up Networking.
3. Double click MAKE NEW CONNECTION, the wizard will now start.
4. In the top box (which will have MY CONNECTION highlighted) type in HOTNET
5. Do not put any number in area code and in the right hand box type in **0198331246**
6. Click FINISH

In the Dial up networking box you should now see a new icon called HOTNET

1. Use the right mouse button to click on the icon, select properties.
2. Click on the tick to remove it from Use area code and Dialing properties
3. Click middle tab called Server Types
4. In the box named Advanced Options ensure there is a tick in Enable software compression.
5. No tick for Log on to network or require encrypted password, if there is one click on it to remove it.
6. In the box labeled Allow Network Protocols, only TCP/IP should be selected.
7. Click TCP/IP Settings button
8. Make sure there is a dot in the next to Select Server assigned IP address by clicking in it if required.
9. Make sure that there is not a dot in the circle next to Select specify name server. There is no need to enter DNS numbers.
10. Ensure there is a tick next to Use default gateway on remote network.

Email setup

1. Your account name is the first part of your email address.
2. Password is the same as the one you log with.
3. POP3 server is **mail.hot.net.au**
4. SMTP server is **mail.hot.net.au**
5. Connection Phone number, **0198331246**

Now your ready to Connect!

Remember! – Your username is your Email Address, eg, **yourusername@hot.net.au**
Never give out your password!

Summary

6. Login with your full email address, e.g. **yourusername@hot.net.au**
- Domain name is hot.net.au
 - DNS addresses 202.183.109.12 and 202.183.109.13
 - Mail server name is mail.hot.net.au
 - News server names is news.hot.net.au
 - Home page address is <http://www.hot.net.au>
 - Your home page address is <http://www.hot.net.au/~yourusername>.

PLEASE CHECK WITH TELSTRA (1800 113011) BEFORE CONNECTING TO ENSURE THAT YOU ARE DIALING A LOCAL NUMBER.

Connection Settings for Microsoft Windows XP

Step One: Setup Windows XP Internet Connections to Dial HOTNET

Following the setup wizard in Windows XP

You will be prompted during the first start up of Windows XP if you would like to run the Internet Connections Wizard to dial into an ISP. Using your account information for your username, password and the modem number of **0198331246** and filling in the appropriate information will configure the needed connection information for you. If you have already started and used the Windows XP operating system, proceed to the next section for details on configuring the Internet Connections module in Windows XP.

Create an Internet connection

1. Click Start, Click Control Panel
2. Click Network and Internet Connections
3. Click Set up or change your Internet connection
4. Click Setup (make sure you are in the Connections Tab entry window!)
5. The New Connection Wizard will start, click Next
6. In Network Connection Type window click the dot for Connect to the Internet, click next
7. In Getting Ready window click on the dot for Set up my connection manually, click next
8. In the Internet Connection window click on the dot for Connect using a dial-up modem
9. In the Connection Name window type in HOTNET for the ISP Name, click Next
10. In the Phone Number to dial window type in the HOTNET access number, 0198331246 click next.
11. In the Internet Account Information window fill in the spaces for User name (remember – your username is your email address. Eg. **yourusername@hot.net.au**), password and Confirm password. (lowercase).
12. Make sure the check boxes are checked below these entry fields, click Next
13. In the Completing the New Connection Wizard window put a check mark in the Add a shortcut to this connection to my desktop and click Finish.

Dialing HOTNET

1. Click the HOTNET icon on the Desktop.
2. The computer should dial out and make the connection to the modem pool after a long distorted sound sequence that will eventually go silent. If the connection succeeds a small icon will appear in the lower right hand corner.
3. If you click on the connection icon that appears in the corner you will get a confirmation window that will appear on the desktop. The confirmation window has a disconnect button bar in it that you may use later to terminate the connection.
4. You may leave this window up and use your web browser or email program at this time.
5. You have now succeeded in configuring your Windows XP system to make a connection. Please refer to documentation for configuring your preferred email program.

Now your ready to Connect!

Remember! – Your username is your Email Address, eg, **yourusername@hot.net.au**

Never give out your password!

Please check with Telstra to see if you are making local call. 1800113011

Email Configuration for Microsoft Outlook Express

Step One: Setup Outlook Express to use Email on your HOTNET Connection.

To configure Outlook Express whether for the first time or to make a new account the procedure is the same. You should have your HOTNET Invoice.

1. Open Outlook Express
2. Open the Tools menu and select Accounts.
3. Select the Mail tab at the top of the window. Click Properties and enter your account details. To add a new account select Add. Add will give you 3 options: Mail, News and Directory Service. Select Mail.
4. Enter a Display Name. This name will appear as the full name of the person who owns the e-mail. Select Next.
5. Enter your E-mail address: **yourusername@hot.net.au**. Select Next.
6. Enter your Mail Server Addresses – **mail.hot.net.au** Both the incoming (POP3 server) and the outgoing (SMTP server) are the same. Select Next.
7. Check the Remember Password option and leave the username as is and then enter your password. Select Next.
8. Enter a Friendly name. This is the name that Outlook Express uses to describe the account. Select Next.
9. Select connection type:
 - Connect using my phone line. This is the setting to enable the mail program to dial the modem connection and then do the mail. If you have multiple accounts you may wish to disable this, as it will disconnect the connection to load each account
 - Connect using a LAN. This will connect to the mail server via a Network and needs to have the network established before it can collect mail. This is preferred when you have multiple accounts, as you will establish a network connection with your modem before you load your mail program and once loaded you can then download multiple accounts.
 - Connect Manually is not needed.
10. Connect using a phone line will ask to select the Dialup Connection you wish to use. Select the HOTNET Connection.
11. Select Finish.

The new account is now configured.

You are now ready to send, receive and create Email.